SchuleVernetzt terms of use

Version of 12 November 2026 · Translation for information. The German version is binding.

§ 1 Scope and precedence

(1) These terms of use apply to the school platform SchuleVernetzt (schulevernetzt.org and the schools' subdomains), a service of SavePaperwork, owner Andreas Gerum, Höfatsstraße 16, 86163 Augsburg (hereinafter the “Provider”).

(2) Customers are (a) schools, represented by their school leadership or their school authority, (b) school authorities, including on behalf of several schools, and (c) individual teachers on the free plan.

(3) These terms of use supplement the General Terms and Conditions (GTC) of SavePaperwork and take precedence over them. In particular, the following do not apply to SchuleVernetzt: GTC § 5 (terms of payment), § 6(2) to (8) (deregistration, termination, suspension, deletion), § 7 (liability), § 10(3) (deletion after the end of the contract) and § 11(1) and (2) (amendment by silence).

(4) Data protection is governed by the data processing agreement; in matters of data protection it takes precedence over these terms of use.

(5) The customer's own contractual terms, such as the Supplementary Terms of Contract for the Procurement of IT Services (EVB-IT), apply only if the parties agree on this in text form in the individual case.

§ 2 Services and plans

(1) SchuleVernetzt is a web application for teaching, school organisation and communication, which the Provider makes available as an online service. The scope of the “Teacher”, “School” and “Network” plans is described in the price list applicable at the time of the order.

(2) The Provider continues to develop SchuleVernetzt. During a paid school year, it does not remove any function that forms part of the booked plan and does not materially restrict it, unless a compelling reason (such as a change in the law or a security vulnerability) requires this; in that case, it announces the change as early as possible.

(3) Storage space is not limited within the scope of normal school operations; individual files may be at most 10 MB in size.

§ 3 Trial period for schools

(1) A school can test SchuleVernetzt on the “School” plan free of charge for three months without providing payment details. Each school can use the trial period once; it does not apply if a school authority is already paying for the school.

(2) The trial period ends automatically. It does not turn into a paid contract; the school concludes such a contract only by placing an express order (§ 4).

(3) If the school does not place an order, its data remain readable and exportable after the end of the trial period as provided for in the data processing agreement (§ 10), and are deleted afterwards. The Provider reminds the school leadership 14 days and 3 days before the end of the trial period.

§ 4 Conclusion of the contract

(1) **Teacher:** The contract for the free plan is concluded on registration. In doing so, the teacher declares that they use SchuleVernetzt for their school and will obtain the consent of their school leadership (data processing agreement § 1(4)(c)).

(2) **School and school authority:** The contract for a paid plan is concluded when the customer places an order in the administration area — by card or SEPA direct debit, or via the “Purchase on invoice” form with billing address, purchase order number and, where applicable, Leitweg-ID (routing ID for German public e-invoicing) — or when the Provider confirms a written order from the customer in text form. On request, the Provider first prepares a quotation as a PDF.

(3) Anyone who places an order for a school or a school authority warrants that they are authorised to do so. If that authorisation is lacking, the order becomes effective upon approval by the authorised body.

(4) The contract text is this page in the version applicable on the day of the order; the Provider sends the order confirmation by email.

§ 5 Prices

(1) The price per school year consists of a base price per school and a price per pupil; on the “School” plan, it is capped. The price list applicable on the day of the order applies. The price list states whether a price includes VAT.

(2) The relevant figure is the number of pupils that the customer states when ordering and updates before each new school year. If the number changes during the school year, this only takes effect in the next school year.

(3) **Pilot discount:** The first ten schools that order with the pilot code receive a 50% discount on all invoices in the first 12 months after purchase. There is an entitlement only while the quota lasts; the administration area shows before the order whether the discount applies.

(4) **Price changes** apply only to the following school year. The Provider announces them in text form by 1 April; the customer may then terminate by 30 April with effect from the end of the current school year (§ 7(2)). A change announced later applies only to the school year after next.

§ 6 Billing and payment

(1) Billing is per school year, from 1 August to 31 July, in advance. The first school year is charged pro rata from the day of the order to 31 July; thereafter, the contract is extended by one school year on each 1 August.

(2) For payment by card or SEPA direct debit, the amount is due on ordering or on 1 August, as applicable. For purchase on invoice, the amount must be transferred without deduction within 30 days of receipt of the invoice.

(3) The customer receives invoices electronically. On request, the Provider also provides each invoice as an XRechnung, with the Leitweg-ID and purchase order number where the customer has provided them.

(4) If the customer is in default, the Provider sends a reminder in text form. If payment is still outstanding 30 days after the reminder, the Provider may restrict access to reading and export. It does not delete data because of payment default unless the read-only period under the data processing agreement (§ 10) has expired first.

§ 7 Term, termination and switching

(1) The contract for a paid plan runs until the end of the school year in which it was concluded and is extended by one school year at a time.

(2) Either party may terminate in text form by 30 April with effect from the end of the current school year (31 July); the school may also do so in the administration area. The right to terminate for good cause remains unaffected.

(3) **Switching to another provider** (Art. 23 et seq. Data Act): The customer may at any time, with two months' notice, request to switch to another provider or to its own systems. The Provider supports the switch during a transition period of 30 days; the full export contains all of the school's data in an open, machine-readable format. The contract ends when the switch has been completed. Fees already paid for the current school year are not refunded; the Provider does not charge a switching fee.

(4) After the end of the contract, the school's data remain readable and exportable and are deleted afterwards, as governed by the data processing agreement (§ 10).

§ 8 Free plan for teachers

(1) The “Teacher” plan is free of charge and not limited in time. The Provider does not finance it through advertising and does not use the data of the teacher and their classes for its own purposes.

(2) The teacher can end the contract at any time without notice by deleting their account. They can export their data beforehand.

(3) The Provider may end the free plan or restrict its scope with three months' notice; it informs the teacher in text form, and the teacher can export their data until the end of the notice period. A restriction that the teacher does not wish to accept entitles them to end the contract with immediate effect.

(4) If the school leadership refuses the use or revokes its approval, the teacher can still read and export their data for 30 days; after that, the Provider deletes the account with all its data.

(5) If a teacher creates a school account for their school, they can transfer their classes to it. The transfer copies the data; the teacher account remains unchanged until the teacher deletes it themselves.

§ 9 Obligations of users, content and reports

(1) Access credentials must be kept secret. Each person uses only their own account.

(2) The school is responsible for the content that its users post — such as circulars, notices, messages and files. Unlawful content is prohibited, in particular insults, threats, content that infringes the rights of third parties, and malware.

(3) Anyone who notices unlawful content can report it to support@schulevernetzt.org, stating the address of the content and a brief reason. The Provider confirms receipt, examines the report promptly and informs the reporting person of its decision. It first asks the school to review the content itself.

(4) If the Provider removes or blocks content or an account, it informs the person concerned and the school, stating its reasons, where this is permitted; they can raise objections by email, which the Provider then reviews again. Content is removed only if it is unlawful or violates these terms of use.

(5) The point of contact for authorities and users is support@schulevernetzt.org, in German or English.

§ 10 Availability and support

(1) The Provider aims for an availability of 99.5% as an annual average, measured at the data centre's network exit. Not included are announced maintenance work, which the Provider schedules outside teaching hours where possible, and disruptions outside its sphere of influence. The target is not a guaranteed characteristic and does not give rise to any credits.

(2) The Provider provides support by email on working days.

§ 11 Liability

(1) The Provider is liable without limitation for intent and gross negligence, for damage resulting from injury to life, body or health, under the Product Liability Act (Produkthaftungsgesetz) and to the extent of any guarantee it has assumed.

(2) In the case of slight negligence, the Provider is liable only for the breach of material contractual obligations, the fulfilment of which makes the proper performance of the contract possible in the first place and on whose observance the customer may rely, and only for the foreseeable damage typical of the contract. On paid plans, this liability is limited per school year to the fees of the last twelve months.

(3) For loss of data, the Provider is liable only up to the amount of effort that would have been required for restoration had the customer regularly used the full export.

(4) Liability towards data subjects under Art. 82 GDPR remains unaffected.

§ 12 Data protection and confidentiality

(1) For the school's data, the school is the controller and the Provider is the processor under the data processing agreement. For the data for which the Provider is itself responsible — contract and billing data, support — its privacy policy applies.

(2) Both parties treat confidential information of the other party as confidential, including after the end of the contract.

§ 13 Data after the end of the contract

The school can fully export its data at any time, including in read-only mode and after the end of the contract. The read-only period, the periods and deletion are governed by the data processing agreement (§ 10). The Provider does not withhold data, not even because of outstanding claims.

§ 14 Changes to these terms of use

(1) The Provider announces changes in text form at least six weeks before they take effect and sets out the differences. They apply as soon as the customer accepts them in the administration area; silence does not constitute consent.

(2) If the customer does not accept a change, the previous version continues to apply until the end of the current school year. The Provider may then terminate the contract by 30 April with effect from that date. Teachers on the free plan can end the contract at any time under § 8(2).

§ 15 Final provisions

(1) German law applies, excluding the UN Convention on Contracts for the International Sale of Goods. For consumers, this applies only insofar as they are not deprived of the protection afforded by mandatory provisions of the law of the state of their habitual residence.

(2) If the customer is a merchant, a legal entity under public law or a special fund under public law, the exclusive place of jurisdiction is Augsburg.

(3) Declarations under this contract must be made in text form (§ 126b BGB, the German Civil Code), unless otherwise provided.

(4) The German version is binding; translations serve to aid understanding.

(5) Should any provision be invalid, the remaining provisions remain valid; the invalid provision is replaced by the statutory provision.