Subprocessors

Version of 12 November 2026 · Translation for information. The German version is binding.

Annex 2: Subprocessors

These companies process the school's data on behalf of SavePaperwork. A contract under Art. 28 GDPR is in place with each of them.

Company	Service	Location	Data	Safeguards
TrafficPlex GmbH (lima-city), Konsul-Smidt-Straße 90, 28217 Bremen	Operation of the application and the database, sending of emails, daily backup	Telehouse data centre, Frankfurt am Main; backups at Hetzner Online GmbH in Helsinki (Finland), AES-256-encrypted, retained for 90 days	All data under Annex 4 of the agreement; particularly sensitive content only in encrypted form (Annex 1)	Data processing agreement in the version of 5 November 2026; data centre certified under ISO 27001 (according to the provider); further subprocessors of the hosting provider: 23media GmbH, Münster (data centre operation), Hetzner Online GmbH, Gunzenhausen (backups)
Wasabi Technologies LLC, Boston (USA)	Storage of uploaded files (doctor's notes, attachments to circulars, notices and documents)	Region EU Central 2, Frankfurt am Main	Only encrypted files (ciphertext) under a random name with the file extension, plus size and time; the provider never receives the key	Data Processing Agreement with the EU Commission's Standard Contractual Clauses (Module 3) for any access from the USA; encryption in the application before storage

Annex 3: Other recipients that are not subprocessors

Recipient	What it receives	Role
The browser's push service (for example Google for Chrome, Mozilla for Firefox, Apple for Safari, Microsoft for Edge)	Only if a person switches on push notifications: the message encrypted under the Web Push standard (RFC 8291), the technical identifier of the subscription, time and size. The service cannot read the content and holds the message only until delivery, for at most four weeks.	Separate controller as part of the browser the person uses; no contract with SavePaperwork is possible. Anyone who does not switch on push receives notifications by email.
Recipients' email providers	The emails that the platform sends to parents and staff	Provider chosen by the respective recipient
The school's school sign-in (for example Microsoft Entra, Google, a federal state login or VIDIS)	Only if the school sets up the school sign-in: the person's sign-in and the identifier under which the provider keeps them	Service that the school has chosen itself and with which it has its own contract
Stripe Payments Europe, Limited, Dublin (Ireland)	Name, address and payment details of the school or school authority (Schulträger) for paying for SchuleVernetzt; no data of pupils, parents or teachers	Separate controller for payment processing (contractual relationship between the school or school authority and SavePaperwork)
Pushover, LLC (USA)	Operational alerts to the operator's phone with the technical error message; fields with content (texts, messages, email addresses, phone numbers, page addresses) are removed before sending. Feedback from a school's areas is reported only by its number.	Service the operator uses for its operational alerts, not a subprocessor; content from the school's data is removed beforehand
Authorities and courts	Only where there is a legal obligation; the Contractor informs the school beforehand where this is permitted (agreement § 4(1))	—

SchuleVernetzt does not embed any analytics, advertising or tracking services, third-party fonts or AI services on the school's pages.

Changes

SavePaperwork announces new subprocessors at least 30 days in advance on this page and by email to the school leaderships (agreement § 6).

- 12 November 2026: first version.